

# Resume Genius

Quality Engineer

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## OBJECTIVE

Detail-oriented and resourceful quality engineer with 6+ years of experience in quality assurance, quality auditing, and specialty manufacturing in fast-paced manufacturing environments. Proven track record boosting production, developing effective QA procedures, and conducting 5S and ISO audits. Adept at testing product quality, developing daily status reports, and achieving quality and productivity goals.

## PROFESSIONAL EXPERIENCE

### FUTURISTIC ELECTRONICS – Lakeland, FL

Quality Engineer, September 2016–Present

- Introduce effective quality programs, develop key performance indicators, and formulate weekly status reports regarding production
- Conduct 5S and ISO audits to ensure standardization, efficiency, and safety in the workplace, as well as develop new sources to resolve workplace inefficiencies
- Devised and implemented 15+ quality assurance procedures and 40+ work instructions, which optimized the production output by 21%
- Conduct research and root-cause analysis by monitoring field-level performance and reporting on recent statuses and latent developments
- Create quality control policies and drive continuous process improvement efforts by training and educating production teams on total quality management

### CRANE & JENKINS – Stanford, CA

Quality Engineer, June 2014–August 2016

- Actively contributed to the development and implementation of HAZMAT training, certification, and the emergency response team program
- Developed annual product reviews for all formulas, which improved production by 20%
- Trained staff on production processes and industry best practices to maintain compliance with regulatory requirements
- Directed process mapping and time/capability studies, which eliminated bottlenecks and improved throughput by 30%
- Slashed number of complaints by 50% and product returns by 15%, which drove \$130K per year in savings

## EDUCATION

### FLORIDA POLYTECHNIC UNIVERSITY – Lakeland, FL

Bachelor of Science in Manufacturing Engineering, May 2014

- GPA: 3.8/4.0
- Six Sigma Green Belt, 2013
- Certified Manager of Quality/Organizational Excellence – American Society for Quality

## ADDITIONAL SKILLS

- Proficient in Microsoft Office (Word, Excel, PowerPoint), CAD, and CNC software
- Expertise in cost & waste control, quality assurance, cGMP, logistics & supply chain, product development, design for manufacturing (DFM), Lean manufacturing