

ENTRY-LEVEL BANKER RESUME

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Motivated and detail-oriented individual seeking a position as a Bank Teller at San Diego County Credit Union (SDCCU). Eager to leverage academic knowledge and internship experience in finance to provide exceptional service and support to credit union members.

RELEVANT EXPERIENCE

Internship

SAN DIEGO CREDIT TRUST, San Diego, CA

May 20XX–August 20XX

- **Transaction Handling:** Processed over 500 financial transactions weekly with a focus on accuracy and efficiency
- **Product Promotion:** Assisted in a targeted campaign that increased member uptake of new credit products by 4.7%
- **Customer Service:** Provided high-quality service by resolving customer inquiries and issues, contributing to a 5% increase in overall customer satisfaction

Part-Time Cashier

WALMART, San Diego, CA

July 20XX–August 20XX

- **Cash Handling:** Managed cash and card transactions and balanced cash drawers with 99% accuracy over an 18-month period
- **Sales Support:** Supported a 20% growth in Walmart+ loyalty program sign-ups through effective cross-selling of benefits and promotions
- **Team Collaboration:** Worked collaboratively with a team of 10 to reach and exceed sales goals during promotional periods

PROFESSIONAL DEVELOPMENT

- **Customer Service Certification:** Completed a comprehensive training program focusing on advanced customer service strategies (20XX)

EDUCATION

SAN DIEGO STATE UNIVERSITY, San Diego, CA

May 20XX

- **Bachelor of Science in Finance, Honors:** *cum laude* (GPA: 3.7/4.0)
Relevant Coursework: Financial Accounting, Business Mathematics, Customer Relationship Management, Principles of Banking

ADDITIONAL SKILLS

Transaction accuracy, product upselling, ethical practice, compliance adherence, financial literacy, problem-solving, Microsoft Office Suite, financial software, transaction management software