

RETAIL CASHIER

5566 Prospect Ave., Briny Breezes, FL 33435
your-name@email.com | (561) 555-9669

SUMMARY

Detail-oriented Retail Cashier with over 5 years of experience in providing high-quality customer service and efficient transaction processing. Eager to join the team at Golf Mart to enhance the shopping experience with a "Sure No Problem" service philosophy and a guest-centric attitude.

PROFESSIONAL EXPERIENCE

Cashier

*Sunshine Outfitters, Briny Breezes, FL
August 20XX–Present*

- Manage over 50+ transactions daily, ensuring accuracy and a quick checkout process to maintain customer satisfaction
- Uphold company policies and procedures, contributing to the store's loss prevention efforts by maintaining accurate cash control
- Deliver outstanding customer service, greeting 50+ customers daily and resolving inquiries to uphold customer service standards

Service Desk Associate

*Bay Sports Gear, Briny Breezes, FL
July 20XX–August 20XX*

- Processed information and merchandise through POS systems, ensuring 100% of transactions were completed accurately and promptly
- Assisted in maintaining store presentation, including 7 floor moves, housekeeping, and display maintenance
- Recognized by management for proactively addressing customer needs and improving store operations

Retail Cashier

*Outdoor World, Briny Breezes, FL
July 20XX–August 20XX*

- Provided excellent customer service by listening to and understanding customer needs, enhancing overall customer satisfaction
- Performed various duties including stock replenishment and register operations, ensuring compliance with all operational standards
- Contributed to team efforts by accomplishing additional tasks as needed, including special store projects

EDUCATION

Diploma in Customer Service Management, May 20XX

Briny Breezes Community College, Briny Breezes, FL

SKILLS & CERTIFICATIONS

- Customer service, POS systems, cash handling, problem resolution, communication, process improvement, loss prevention, merchandise replenishment, documentation
- Certified Customer Service Professional (CCSP) — Since 20XX