



SHUTTLE DRIVER

by Resume Genius

(608) 555-1414

Wisconsin Dells, WI

your-email@email.com

personalwebsite.com

Accomplished shuttle driver with over 7 years of experience in transportation within hospitality environments. Seeking a Shuttle Driver position at Kalahari Resorts & Conventions. Dedicated to providing exceptional guest service, maintaining safety, and contributing to a memorable resort experience.

PROFESSIONAL EXPERIENCE

Shuttle Driver / Bell Person

Great Wolf Lodge
Wisconsin Dells, WI
20XX – Present

- Transport guests safely between various resort locations, handling 15+ trips daily
- Assist guests with luggage during the check-in/check-out process, ensuring a smooth transition and positive first and last impressions
- Maintain 7 shuttle vehicles in clean and orderly condition, performing daily inspections to ensure operational safety
- Act as a key point of contact for guests, providing information on resort amenities and local attractions, enhancing guest engagement and satisfaction

Resort Transportation Specialist

BlueGreen Vacations
Wisconsin Dells, WI
20XX – 20XX

- Operated resort vehicles to facilitate guest transportation to and from local sites, including shopping centers and entertainment venues
- Coordinated with the front desk and guest services to manage transportation schedules, improving efficiency by 20%
- Maintained detailed records of vehicle usage and guest transport requests, ensuring 100% compliance with resort policies and procedures
- Contributed to team efforts by supporting other service areas during peak times, demonstrating flexibility and teamwork

EDUCATION

Certificate in Hospitality Management

May 20XX
Madison Area Technical College,
Madison WI

KEY SKILLS

- Guest Services
- Safe Driving Practices
- Vehicle Maintenance
- Time Management
- Effective Communication
- Problem Solving
- Flexibility
- Attention to Detail

LICENSES

- Valid Wisconsin Driver's License
- Clean driving record